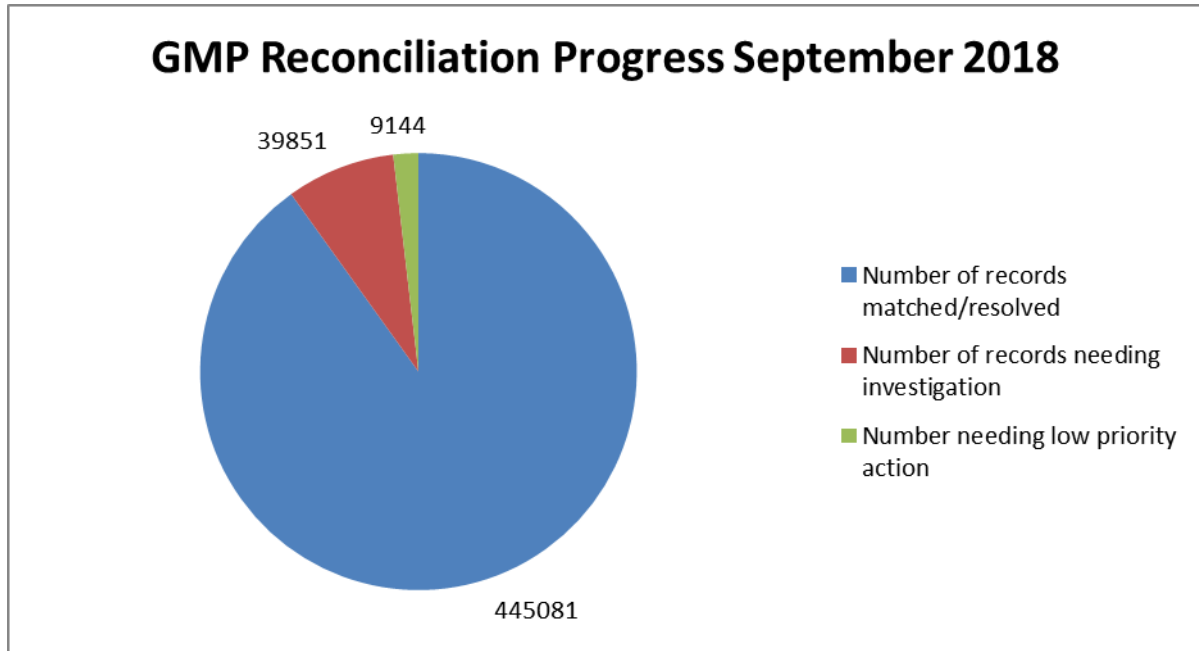


APPENDIX 3

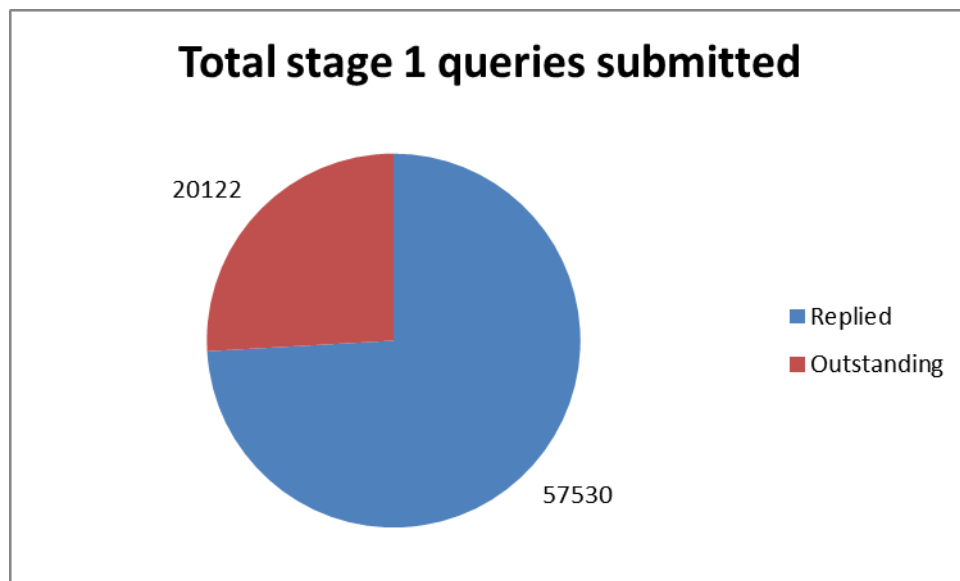
GMP RECONCILIATION – STATISTICS AND PROGRESS ANALYSIS

Phases 1 and 2 – record mismatching

The chart below demonstrates the progress made on the project so far. It details the number of records that have been resolved during the project and the number that are still to be investigated or re-calculated.

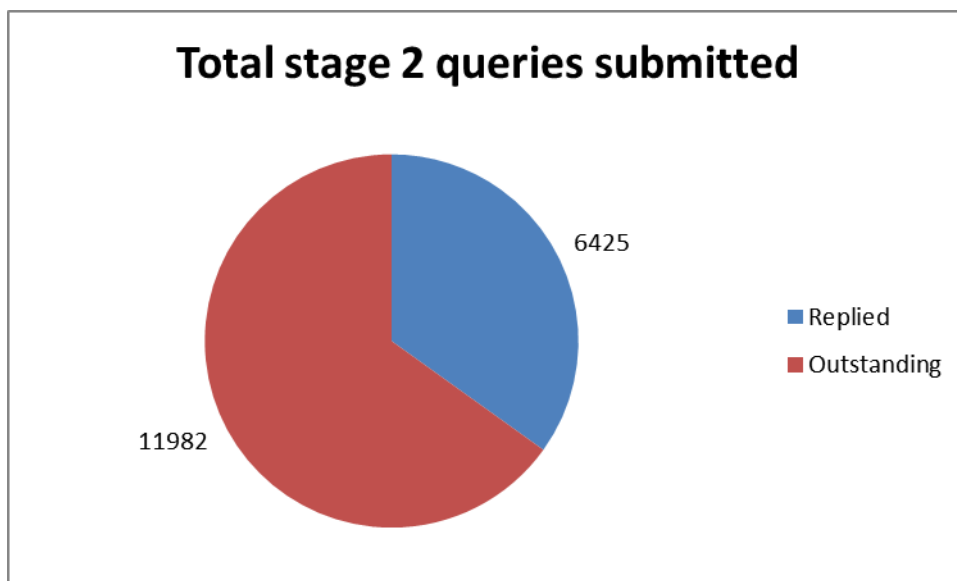


During phase 2 of the project, a total of 18,407 queries have been raised. We are still awaiting responses from HMRC to some queries which were submitted during phase 1. The first chart below shows queries submitted during phase 1 and the second shows those queries submitted during phase 2.



APPENDIX 3

GMP RECONCILIATION – STATISTICS AND PROGRESS ANALYSIS



Phase 3 - Record rectification

Part of the GMP reconciliation project is to identify and correct records where either the payments being made to pensioners are incorrect or the payroll elements are incorrect. To date, we have identified 3,023 records which require correction. As at mid- September, over 2,040 records have been corrected, 1,566 of which required changes to payroll elements or payments.

Analysis of the records where changes were required showed that:

- 60% of these members were being overpaid
- 30% of these members were being underpaid
- 10% of these members had no change to their monthly payments, just payroll element changes
- The average monthly change to payments in overpayment cases is £7.47
- The average monthly change to payments in underpayment cases is £3.56

The table below shows a breakdown of the monthly variance.

Monthly variance (per month)	No of pensioners affected (Underpayment)	No of pensioners affected (Overpayments)
Over £100	1	6
Between £50 and £99	3	28
Between £20 and £49	17	75
Less than £20	445	827

Where an underpayment is identified the arrears due are calculated and paid to the member in addition to any increases to their future pension payments. In total, 218 members have received an additional payment of arrears so far. The amount of arrears payments made to date amount to just under £138,000.